

Our Service Relationship with Xero Customers

Terms and Conditions:

I/We accept and agree to the following:

- 1. I/We authorise Metro Bank to disclose Information relating to the account(s) nominated at previous screens (the "Nominated Accounts") to Xero Limited. "Information" means all account balance and transaction details for Nominated Accounts. The account balance will be as at the date and time the Information is transmitted by Metro Bank.
- 2. I/We request and authorise Metro Bank to release the Information to Xero as often as Xero requests the Information,
- 3. I/We understand that the information will be disclosed by electronic transmission to Xero. I/We accept and acknowledge that electronic services are subject to interruption or temporary suspension for a variety of reasons from time to time.
- 4. I/We acknowledge that, to the maximum extent permitted by law, neither Metro Bank nor Xero will be liable in contract, tort (including negligence) misrepresentation or otherwise for any damage, loss or costs arising under or in connection with these Terms and Conditions.
- 5. I/We agree to indemnify Xero and Metro Bank against any loss, damage, cost, expense, claim, proceeding or liability of whatever kind (other than arising from negligence or fraud by Metro Bank or Xero) which Metro Bank or Xero may suffer as a result of acting on My/Our instructions.
- 6. My/Our authority for Metro Bank to disclose Information to Xero will continue in full force and effect until Metro Bank receives notice from Me/Us withdrawing it. I/We understand that I/We can withdraw My/Our authority by changing the direct bank feed preferences to 'No' in the Metro Bank Internet Banking portal or by contacting Xero.
- 7. The service charge of £1 (+VAT) per account per month will be deducted by Xero from an account specified by Me/Us. In addition I/We will be charged subscription fees as agreed between Me/Us and Xero.

You are reminded that the Metro Bank "Our Service Relationship with Business Customers" brochure (the 'Terms and Conditions') and the relevant Important Information Summary (the 'IIS'), govern the operation and use of Metro Bank Accounts and services. The Standard Internet Banking, Business Online Plus, Commercial Online Banking are governed by a separate terms and conditions brochure and IIS. Please refer to these documents which can be found on our website.

Store Opening Hours: Monday - Friday 8am - 8pm • Saturday 8am - 6pm • Sunday 11am - 5pm Business Customer Service Team: 0345 08 08 508 • business.team@metrobank.plc.uk

metrobankonline.co.uk